


PERSONAL INFORMATION

Jean Martins Rito

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Sex Male | Date of birth 21/07/1979 | Nationality Brazilian, Portuguese

POSITION

Project Manager / Systems Analyst

WORK EXPERIENCE

Feb 2001–Present

Project Manager (Senior Systems Analyst)

Itaú Unibanco SA, Sao Paulo (Brazil)
www.italu.com.br

03/2012 to the current date - Digital Channels (Itau-Unibanco)

Project Manager and Team Leader. Manager in system shutdown project used in more than 2,400 agencies in Brazil. System technology upgrade, allowing upgrade of the computer park agencies. Management of the project scope, the development team activities. Management of consulting activities contracted for development. Status Report. Communication management and conflicts with the areas involved and project stakeholders.

03/2009 to 02/2012 - IT Hipercard (Itau-Unibanco - post company merger)

Web Development Project Manager. Responsible for the service systems Hipercard Shops. Migration of service systems in the Unibanco environment to Itau environment. New Development Sales and Embossing Online system in Itaú environment. Rollout of monitoring Hipercard Stores for new systems environment.

02/2007 to 02/2009 - Financial IT (Unibanco S / A)

Projects Web Development Manager. Responsible for vehicle financing system in partner resellers. Web development and outsourced team management for project development.

11/2004 to 02/2007 - BNL (Unibanco S / A)

Administration of infrastructure of Banco BNL department in Unibanco environment. Network management, access links, Linux, Windows, AIX, TSM backup environment management. Outsourced team coordination for AIX, TSM and database. Consolidation Systems and Infrastructure.

02/2001 to 11/2004 - BNL Bank of Brazil S / A

Win2000 network administration, UNIX, Linux, Queues Print and Internet, Intranet Creation and maintenance, Administration Exchange 2000 Server, Sendmail Server Migration to Exchange 2000 Server, Win2000 network management, DNS management, Firewall, infrastructure, networks, CISCO routers, 3COM and Linux, CISCO and 3COM Switches, Security, BPS (Brazilian Payment System) Administration cryptography environment. Complete project Virus Security (Analysis, testing, implementation and management). Management HelpDesk department, Support users, evaluation and implementation of new software. Coordination and migration BNL datacenter to Unibanco infrastructure after acquisition in 07/2004.

Business or sector Financial and insurance activities

Aug 1999–Feb 2001 **Technical support**
 Universo OnLine Ltda (UOL), Sao Paulo (Brazil)
www.uol.com.br
 Service Individual and Corporate Service (Technical Support in general, opening of accounts, financial and support to coordination).

Business or sector Internet Provider

Jun 1997–Jul 1999 **Technician Metrology and Quality / Computer Technician**
 CEIME Assessoria Técnica em Metrologia, Santo André (Brazil)
www.ceime.com.br
 Calibration of measuring instruments, creation and maintenance of quality manuals (ISO 9000), Internal Audit, Administration Novell network, support to internal and external customers in microcomputers, computer maintenance.

Business or sector Service provision in Quality

EDUCATION AND TRAINING

Sep 2010–Mar 2012 **Graduate in Strategic Project Management**
 FAAP – Fundação Armando Álvares Penteado, São Paulo (Brazil)
 Project Office, Study and Project Feasibility Analysis, Communication Management, Quality Management, Cost and Performance Indicators Management, Human Resource Management, Risk Management, Procurement Management, Time Management, Innovation Strategic Management, integration and Project Plan, Scientific Methodology, Management Models.

Jan 2001–Jul 2003 **WebDesign / Webmaster**
 Anhembi Morumbi University, São Paulo (Brazil)
 Operating systems, HTML, CSS, Java, JavaScript, Database, ASP, ASP.NET, Programming Language, Photoshop, 3D Studio MAX, Video Publishing, XML, Marketing.

PERSONAL SKILLS

Mother tongue(s) Portuguese

Other language(s)	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	B1	B1	B1	B1	B2
Advanced English - Omnicom – Calgary – Canada					

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user
 Common European Framework of Reference for Languages

Organisational / managerial skills Reveals highlight the commitment of attitude and commitment, as well as the determination to seek solutions to customers. Oriented management objective and technical issues, oriented to results. Emotional balance, sense of ethics and responsibility, critical view of self, openness, democratic and cooperative style. Good ability to coordinate a project. It shows good results in the management of human and material resources.